



**FACSIMILE EQUIPMENT
SERVICE MANUAL**

**MODELS: MFC885CW/685CW
MFC680CN/465CN
MFC265C/260C/235C**

Preface

This Service Manual is intended for use by service personnel and details the specifications, construction, theory of operation, and maintenance for the Brother machines noted on the front cover. It includes information required for troubleshooting and service--disassembly, reassembly, and lubrication--so that service personnel will be able to understand equipment function, repair the equipment in a timely manner and order spare parts as necessary.

To perform appropriate maintenance so that the machine is always in the best possible condition for the customer, service personnel must adequately understand and apply this manual.

The table below shows the functional comparison between the models covered by this manual.

Model	MFC885CW	MFC685CW	MFC680CN	MFC465CN	MFC265C	MFC260C	MFC235C
RAM	32M				16M		
LCD	Color LCD				Monochrome LCD (16 characters x 1 line)		
	4.2-inch wide	3.3-inch wide		2.0-inch			
Wired LAN	√	√	√	√	---	---	---
Wireless LAN (WLAN)	√	√	---	---	---	---	---
Handset (Hook switch PCB, Hook switch sensor, Sensor actuators)	---	√	√	---	---	---	---
Cordless handset (Cordless PCB)	1 unit *	---	---	---	---	---	---
Backup battery	√	√	√	---	---	---	---
TAD	√	√	√	---	---	---	---
PhotoCapture Center	√	√	√	√	√	√	---
PictBridge/USB flash memory drive	√	√	√	√	√	√	√
Movable platen	√	√	√	√	---	---	---
Photo tray	√	√	√	√	---	---	---
ADF	√	√	√	√	√	√	---
Low yield ink cartridge	---	---	---	---	---	√	√

* Number of cordless handsets that the machine has as standard. Up to four cordless handsets including optional ones can be registered.

This manual describes the models and their versions destined for major countries. The specifications and functions are subject to change depending upon each destination.

How this manual is organized

This manual is made up of nine chapters and appendices.

CHAPTER 1 PARTS NAMES AND FUNCTIONS

Contains external views and names of components and describes their functions. Information about the keys on the control panel is included to help you check operation or make adjustments.

CHAPTER 2 SPECIFICATIONS

Lists the specifications of each model, which enables you to make a comparison of different models.

CHAPTER 3 THEORY OF OPERATION

Gives an overview of the scanning and printing mechanisms as well as the sensors, actuators, and control electronics. It aids in understanding the basic principles of operation as well as locating defects for troubleshooting.

CHAPTER 4 ERROR INDICATION AND TROUBLESHOOTING

Details error messages and codes that the incorporated self-diagnostic functions display if any error or malfunction occurs. If any error message appears, refer to this chapter to find which components should be checked or replaced.

The latter half of this chapter provides sample problems that could occur in the main sections of the machine and related troubleshooting procedures. This will help service personnel pinpoint and repair defective components.

CHAPTER 5 TRANSFER OF DATA LEFT IN THE MACHINE TO BE SENT FOR REPAIR

Describes how to transfer data left in the machine to be sent for repair. The service personnel should instruct end users to follow the transfer procedure given in this chapter if the machine at the user site cannot print received data due to the printing mechanism defective. End users can transfer received data to another machine to prevent data loss.

CHAPTER 6 DISASSEMBLY/REASSEMBLY AND LUBRICATION

Details procedures for disassembling and reassembling the machine together with related notes. The disassembly order flow provided enables you to see at a glance the quickest way to get to component(s) involved.

At the start of a disassembly job, you check the disassembly order flow that guides you through a shortcut to the target components.

This chapter also covers screw tightening torques and lubrication points to which the specified lubricants should be applied during reassembly jobs.

CHAPTER 7 ADJUSTMENTS AND UPDATING OF SETTINGS, REQUIRED AFTER PARTS REPLACEMENT

Details adjustments and updating of settings, which are required if the head/carriage unit, main PCB and some other parts have been replaced.

CHAPTER 8 CLEANING

Provides cleaning procedures not covered by the User's Guide. Before starting any repair work, clean the machine as it may solve the problem concerned.

CHAPTER 9 MAINTENANCE MODE

Describes the maintenance mode which is exclusively designed for the purpose of checks, settings and adjustments of the machine using the keys on the control panel.

In the maintenance mode, you can update memory (EEPROM: electrically erasable programmable read-only memory) contents for optimizing the drive conditions of the head/carriage unit or the paper feed roller and paper ejection roller in the engine unit, if those units have been replaced, or for setting the CIS scanner area, for example. You can also customize the EEPROM according to the shipment destination of the machine concerned. In addition, you can perform operational checks of the LCD, control panel PCB or sensors, perform a print test, display the log information or error codes, and modify firmware switches (WSW).

For models with a cordless handset, the maintenance functions dedicated to cordless handsets are provided.

Appendix 1 Reading Labels

Shows the location of labels put on some parts and describes the coding information for serial number, property data, and manufacturing information.

Appendix 2 Firmware Installation

Provides instructions on how to change firmware stored in the flash ROM on the main PCB or load firmware to a new main PCB from the host PC.

Appendix 3 EEPROM Customizing Codes

Provides instructions on how to set up the EEPROM customizing codes for the various preferences exclusively designed for each destination. The specified customizing code is stored in the EEPROM mounted on the main PCB. If the main PCB is replaced, therefore, you need to set up the proper customizing code with the machine in the maintenance mode.

Customizing codes customize firmware for individual models, enabling the common firmware to be used for various models. A list of EEPROM customizing codes comes with the firmware data provided by Brother Industries.

Appendix 4 Firmware Switches (WSW)

Describes the functions of the firmware switches, which can be divided into two groups: one is for customizing preferences designed for the shipping destination (as described in [Appendix 3](#)) and the other is for modifying preferences that match the machine to the environmental conditions. Use the latter group if the machine malfunctions due to mismatching.

Appendix 5 Wiring Diagrams

Provides the wiring diagrams that help you understand the connections between PCBs.

Appendix 6 Circuit Diagrams

Provides the circuit diagrams of the MJ PCB and power supply PCB.

Appendix 7 Deletion of Personal Information

Provides instructions on how to delete personal information recorded in the machine and cordless handset(s).